

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	3	"20030002067"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/15 10:53
S2	1	("6067529").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2007/10/15 10:53
S3	2	online adj refund adj system	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/16 10:11
S4	7711	705/1	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/15 13:58
S5	118	S4 and (refund or return or exchange) and (policy or system) and (online or internet or website or network) and transaction and postage	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/15 14:37

# EAST Search History

S6	183	(("20040044586") or ("20050065897") or ("20040122776") or ("20030101143") or ("6592027") or ("RE39779") or ("20030089765") or ("20030101147") or ("20060224403") or ("20050138469") or ("20060041519") or ("5768132") or ("20020087493") or ("6427021") or ("7069253") or ("20040064422") or ("20040083189") or ("5974147") or ("6363484") or ("6941286") or ("5890818") or ("5925864") or ("5929415") or ("6006211") or ("6032138") or ("6039257") or ("6062752") or ("6064995") or ("6112193") or ("6142380") or ("6209920") or ("6209920") or ("6270213") or ("6386590") or ("6391103") or ("6408287") or ("6427921") or ("6438530") or ("6463354") or ("6481754") or ("6585433") or ("6623229") or ("6672624") or ("6839693") or ("6902265") or ("6905538") or ("6934839") or ("6938016") or ("6948660") or ("6978932") or ("7077307") or ("7085725") or ("7194957") or ("7206433") or ("7222236") or ("7233930") or ("20010042052") or ("20020026430") or ("20020030362") or ("20020046196") or ("20020083020") or ("20020083021") or ("20020111837") or ("20020111921") or ("20020127040") or ("20020149196") or ("20030187666") or ("20030192944") or ("20040001133") or ("20040083179") or ("20040122777") or ("20040123771") or ("20040124242") or ("20040125413") or ("20040144844") or ("20060022050") or ("20060027652") or ("20060126094") or ("20070065207") or ("20070136216") or ("20070150423") or ("20070185726") or ("5749075") or ("5774869") or ("5791991") or ("20060108410") or ("4507744") or	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/10/15 14:37
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## EAST Search History

S7	3	(online or internet) and (refund or return) and (transaction adj number) and (tracking adj number) and postage and scan	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/16 10:12
S8	112310	(fraudulent or improper or incorrect or wrong) and (refund or return)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/16 17:30
S9	1045	S8 and 705/1	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/16 17:18
S10	441	S9 and online	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/16 17:19
S11	1522	(fraudulent or improper or incorrect or wrong) and refund	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/16 17:53
S12	584	S11 and online	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/16 17:33
S13	77	S12 and 705/1	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/16 17:34

## EAST Search History

S14	115	(fraudulent or improper or incorrect or wrong) with refund	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/16 17:54
S15	4922	((online or internet) same (refund or return or exchange)) and (user or customer or purchaser or consumer or buyer) and (identification or ID or password or passcode or pin or identity) and (privelege or access) and (incorrect or improper or fraudulent) and request	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/17 08:54
S16	248	S15 and 705/1	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/17 14:30
S17	77	((online or internet) same refund) and (user or customer or purchaser or consumer or buyer) and (identification or ID or password or passcode or pin or identity) and (privelege or access) and (incorrect or improper or fraudulent) and request	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/17 08:54
S18	0	(return adj policy) and (fraud adj prevention) and ((revoke or suspend) with (priveleges or access)) and (online or internet)	US-PGPUB; USPAT	OR	ON	2007/10/17 10:17
S19	0	(return adj policy) and (fraud adj prevention) and ((revoke or suspend) same(priveleges or access)) and (online or internet)	US-PGPUB; USPAT	OR	ON	2007/10/17 10:17
S20	365704	(return adj policy) and (fraud adj prevention) (online or internet)	US-PGPUB; USPAT	OR	ON	2007/10/17 10:18
S21	5	(return adj policy) and (fraud adj prevention) and (online or internet)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/17 10:19

## EAST Search History

S22	6	((return or refund or exchange) adj policy) and (fraud adj prevention) and (online or internet)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/17 14:04
S23	234	S15 and appeal	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/17 14:35
S24	26	S16 and appeal	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/17 14:35